

 सत्यमेव जयते	भारत सरकार/ <b>Government of India</b> वित्त मंत्रालय / <b>Ministry of Finance</b> आयुक्त सीमाशुल्क एन.एस.-II का कार्यालय <b>Office of Commissioner of Customs NS-II,</b> मुख्य निर्यात का मूल्यांकन, <b>Appraising Main Export,</b> जवाहरलाल नेहरू कस्टम हाउस, न्हावा शेवा, <b>Jawaharlal Nehru Custom House, Nhava Sheva,</b> जिला - रायगढ़, महाराष्ट्र - 400 707 Dist.- Raigad, Maharashtra – 400 707 E-mail: <a href="mailto:apmainexp@jawaharcustoms.gov.in">apmainexp@jawaharcustoms.gov.in</a>	 भारत सरकार INDIA REVENUE AND CUSTOMS भारत सरकार GOVERNMENT OF INDIA देशसेवार्थं करसंनय
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दिनांक /Date: 29-01-2026

दिनांक **21.01.2026** को सम्पन्न 'निर्यात संवाद' की बैठक का कार्यवृत्त

**MINUTES OF THE MEETING OF THE “NIRYAT SAMVAAD” JAN-2026  
HELD ON 21.01.2026**

The 5<sup>th</sup> Niryat Samvaad meeting was held on( physical mode) 21.01.2026 at 12:00 hrs at Jawaharlal Nehru Custom House (JNCH), Nhava Sheva, Raigad, Maharashtra under the Chairmanship of Shri. Giridhar G. Pai, Commissioner of Customs (NS-II), JNCH.

2. इस बैठक में व्यापार के निम्नलिखित सदस्यों/प्रतिभागियों ने भाग लिया:

The meeting was attended by the following members/participants of the trade:

S.No	Name (Shri/Ms./Mrs)	Organisation/Association
1.	Abhilasha Gandekar	Positive Metering Pumps (I) Pvt Ltd
2.	Sandesh Ayare	
3.	Ayul Kazi	Vibrant Corporation
4.	Sandip R Joshi	Grind Master Machines (P) Ltd

3. विभाग की ओर से निम्नलिखित अधिकारियों ने बैठक में भाग लिया: -

The following Officers from the department attended the meeting:

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क्रमसं./ Sr.No.	नाम(सर्वश्री/सुश्री/श्रीमती) Names(Shri/Ms./Mrs.)	पदनाम Designation
1.	B. Raghu Kiran	Commissioner of Customs (in-situ)
2.	Shubh Agarwal	Joint Commissioner of Customs
3.	Saroj Kumar Sharma	Deputy Commissioner of Customs
4.	S.M Borkar	Deputy Commissioner of Customs
5.	Rakesh Bainle	Assistant Commissioner of Customs

6.	Palanivel Murugesan	Assistant Commissioner of Customs
7.	Bharat Gupta	Superintendent/DRC
8.	Chetan Bhil	Superintendent/EPSSMMC
9.	Sourav Kumar	Superintendent/Export Docks
10.	Robin Gupta	Appraising Officer/AM(X)
11.	Namana Rajanish	Inspector (Examiner)/AM(X)

**4.** The Deputy Commissioner, Appraising Main, NS-II informed that a total of 3 grievances were received since issuance of Meeting Notice dated 24.12.2025. However, out of 3 exporters, only 2 exporters attended the meeting.

**5.** Though, all the concerned exporters were not present, their grievances were taken up in the meeting, along with the grievances for which resolutions were pending in the previous meeting, with the permission of Chair.

#### **6. GRIEVANCES OF EXPORTERS FROM PREVIOUS MEETING TAKENUP DURING NIRYAT SAMVAAD:**

**Point No. 1:** A CESTAT order was delivered in favor of the Exporter regarding "Conversion of Shipping Bill" and it was handed to the department to decide on Conversion of Shipping Bills. A request for conversion of Shipping Bill was placed by the exporter which awaits action by Customs.

#### **(Grievance from M/s. Rajguru Enterprises Pvt Ltd, IEC: 0399042792)**

**Response:** In this regard, Order-In-Original No. 327/2025-26/Commissioner/NS-II /CAC/JNCH dated 29.12.2025 has already been passed by the Commissioner of Customs, NS-II, JNCH thereby allowing the conversion of 09 shipping bills from Scheme DFRC to DEPB.

**(DC/CEAC)/(Closed)**

**Point No. 2:** Issue regarding Provisional to Finalization of two Shipping Bills No. 7957428 dated 14.10.2013 and 9461297 dated 13.01.2014. **(Grievance from M/s. Nylex Traders, IEC: 0388108835)**

#### **Action taken by CEAC:**

In this regard a letter dated 12.11.2025 vide F.No. CUS/ASS/MISC/772/2024-CEAC was sent to DC, DRT CFS (Export), JNCH conveying the approval of the competent authority for finalization of the Shipping Bill No. 7957428 dated 14.10.2013 and Shipping Bill No. 9461297 dated 13.01.2014 in the ICES 1.5 System on the strength of the Indemnity Bond of Rs. 6,98,184/- submitted by the exporter M/s Nylex Traders.

#### **Action taken by Docks:**

In this regard, for the SB No. 9461297 dated 13.01.2014 was kept provisional due to non-receipt of the test report. Upon submission of the test report, the

said SB has been finalized. Further, SB No. 7957428 dated 14.10.2013 is not pending at the Export Docks. It appears that the said Shipping Bill was not made provisional in the 1.5 system. However, it is currently pending due to a query raised by the Drawback Section and therefore, can be processed only by the drawback section.

**Action taken by Drawback:**

In this regard, it is informed that as per the departmental comments, the goods were released provisionally on submission of a Bond amounting to Rs. 29.56 lakhs against Shipping Bill No. 7957428 dated 14.10.2013. Further, the exporter was contacted telephonically and requested to submit a copy of the cancelled bond. However, the exporter has informed that they do not possess any copy of the said bond.

**Action to be taken:** Check BRC details for the subject Shipping Bill and obtain an NOC in respect of the Exporter from all concerned sections of NS-II Commissionerate to finalize the shipping bill. Resolve the grievance of the Exporter at the earliest.

**(DC/Export**

**Docks)/ (Open)**

**Point No. 3:** The Exporter had filed two S/Bs under brand rate serial number 9801 instead of 9807. The claim was filed under brand rate fixation and benefit was also received. Now, Audit section has raised objection stating that the brand rate serial number used in shipping bill is incorrect and set alert against the IEC, export incentive Drawback (Brand rate fixation and All Industry rate) also on hold for the period Jan 2024 to till date. The Exporter is seeking a resolution on releasing the Export Incentive Drawback (brand rate fixation and All Industry rate) on the two S/Bs. **(Grievance from M/s. Tetra Pak India Pvt Ltd., IEC: 0589030621)**

**Action Taken by Drawback:** The matter is under process in Drawback section for an early resolution.

**Action to be taken:** Resolve the grievance of the Exporter at the earliest.

**(DC/AC/Drawback)/ (Open)**

**Point No. 4:** Duty Drawback and RoDTEP scrolls pending, resulting in blockage of funds. Details of the Shipping Bill are attached in the e-mail. **(Grievance from M/s. Jubilant Ingrevia Ltd., IEC:)**

**Action Taken by Drawback:** In 01 shipping Bill-current status is Gate, in 01 shipping bill scroll is generated while in remaining Shipping Bills, scroll could not be generated due to technical glitch.

**Action to be taken:** Take up the 'non-generation of scroll' issue with the concerned authorities and resolve the grievance of the exporter once the scroll issue is settled.

**(DC/AC/Drawback)/(Open)**

## **7. GRIEVANCES OF EXPORTERS TAKEN UP DURING THE CURRENT NIRYAT SAMVAAD:**

**Point No. 1:** The Exporter requests removal of the AO Remark: "*As per RBI directions, the exporter is on the caution list.*" RBI issued a De-caution Letter on 14 July 2025. The Exporter submitted it Customs, but received no response. This alert caused 100% open examination of their recent consignment, despite showing the RBI letter. The Exporter is requesting to resolve the issue urgently to prevent further export delays. **(Grievance from Positive Meterings (I) Pvt Ltd, IEC:)**

### **प्रतिक्रिया/Response:**

1. A Demand-cum-Show Cause Notice was issued to the exporter under the provisions of Section 75 of the Customs Act, 1962 read with Rule 18 of the Customs and Central Excise Duties Drawback Rules, 2017, on account of non-realization/part realization of export proceeds in respect of 57 Shipping Bills, as detailed in the said notice. The exporter was directed to submit e-BRCs in respect of all the Shipping Bills mentioned therein.

2. However, the exporter has submitted, e-BRCs pertaining to only 05 Shipping Bills, while e-BRCs in respect of the remaining Shipping Bills have not been submitted so far, despite the lapse of the stipulated time.

3. Further, the exporter was afforded an opportunity of first Personal Hearing, which was scheduled on 15.01.2026 and duly communicated to them. However, neither the exporter nor their authorized representative appeared for the said Personal Hearing, nor was any request for adjournment received by this office.

4. Notwithstanding the above non-compliance, it was proposed, in the interest of natural justice, to provide the exporter with a second opportunity of Personal Hearing before proceeding further in the matter.

5. In response to this office letter regarding Personal Hearing, the exporter has sought adjournment.

6. The Exporter was requested to submit BRCs and other relevant documents for the remaining Shipping Bills for resolution of the grievance.

**Action to be taken:** Resolve the grievance of the Exporter at the earliest on the receipt of all relevant documents.

**(AC/DRC)/(Closed)**

**Point No. 2:** Pending Drawback and IGST refund at Nhava Sheva port - The company's ICEGATE ID remains suspended due to pending Bank Realization Certificates (BRCs). Port authorities require BRCs from the start of operations, but the company lacks readily available old data. It has, however, recovered some Nil Certificates from the bank. The company requests assistance in resolving this matter by providing an alternative solution or further guidance on how to proceed. **(Grievance from Vibrant Corporation, IEC: 0306040069)**

**प्रतिक्रिया/Response:**

**1** . An alert was inserted w.e.f. 02.12.2016 against IEC: 0306040069 pertaining to the exporter M/s. VIBRANT CORPORATION due to "non-submission of proof of export sale-proceeds realization as per Public Notice No. 136/2016 dated 07.10.2016".

2. In order to revoke the alert in system the exporter has been requested to submit the proof of realization of export sale-proceeds viz. copies of negative statements on 6 monthly basis for the period from 01.01.2004 to 31.03.2014 (as applicable) from their AD Bank or their Chartered Accountant working as statutory auditor and e-BRCs of Shipping Bills with effect from 01.04.2014, as per Annexure attached, showing that the payment was received in full and within the time-limit as prescribed under FEMA 1999, as per Board Circular 05/2009 dated 02/02/2009 and subsequent public notice No. 11/2009 dated 09.03.2009, Public Notice No. 136/2016 dated 07.10.2016 and Public Notice no. 137/2018 dt. 10.10.2018 issued by JNCH". An email has been sent to the exporter regarding same. However, the reply from exporter is awaited.

**Action to be taken:** Resolve the grievance of the Exporter at the earliest on the receipt of all relevant documents.

**(AC/DRC)/ (Closed)**

**Point No. 3:** In March 2023, during the export shipment of a transformer, the exporter faced significant issues and incurred substantial unnecessary repair costs. The transformer arrived at JWR on March 6, 2023, but was damaged while being loaded onto the flat rack. It was subsequently sent back to the manufacturer for repairs. The exporter paid Urja Company ₹19,70,000/- in repair charges, which remains pending for reimbursement. **(Grievance from Nylex group - VNS Switchgear (I) Pvt Ltd, NEE components Pvt Ltd., IEC:)**

**प्रतिक्रिया/Response:** Since the matter pertains to CCSP, the matter has been forwarded to CCSP Cell, NS-General.

**(Closed)**

**8. OTHER GRIEVANCES OF EXPORTERS (WHICH WERE RECEIVED AFTER DUE DATE) TAKENUP DURING NIRYAT SAMVAAD:****Point No. 1:**

Request for resolution of grievance regarding the conversion of free Shipping Bills to Shipping Bill for advance authorization & alert by SIIB details as per attachment. **(Grievance from M/s. Grind Master Machines Pvt Ltd., IEC:393021360)**

**Response:** The exporter was requested to submit the grievance along with all the documentary evidence in support of their claim.

**Action to be taken:** Resolve the grievance of the Exporter at the earliest.

**(DC/AC/CEAC)/ (Open)**

**9.** Further, the Chair instructed that the grievances of the trade should be resolved with utmost priority. All concerned should seriously prioritize communications from exporters/trade received via email or otherwise and redress the grievances at the earliest and if it is not possible to resolve, the same should be intimated by recording valid reasons for non-resolution of the same to the concerned exporter. The Chair stressed that after receiving the grievance, all efforts be made to resolve the grievance at the earliest and if we do this on regular basis in a limited time frame, the concerns of the trade would not escalate into a grievance

**10.** The meeting ended with a vote of thanks to the Chair.

**11.** This issues with the approval of the Commissioner of Customs, NS-II .

**12.** Any amendments to these minutes be provided within the next five working days.

**13.** Minutes are placed on the JNCH website and also sent through emails to all members including concerned exporters.

Digitally signed by  
Saroj Kumar Sharma

Date: 29-01-2026

11:13:05

(Saroj Kumar Sharma)

उप आयुक्त,सीमाशुल्क/ Deputy Commissioner of

Customs,

मूल्य निरूपण मुख्य(निर्यात)/Appraising Main (X),

जे.एन.सी.एच., न्हावाशेवा/ JNCH, Nhava Sheva.

सेवार्मे /To,

सभी संबंधित निर्यातक को ईमेल के माध्यम से /All Concerned Exporters (through email)

**प्रतिलिपि/Copy to :(ईमेल के माध्यम से)**

1. मुख्य आयुक्त, सीमाशुल्क, मुंबई अंचल-II/Chief Commissioner of Customs, MUM Zone-II;
2. प्रधान अपर महानिदेशक, करदाता सेवा महानिदेशालय, मुंबई/The Principal Add. Director General, Directorate General of Tax Payers Services, Mumbai Zonal Unit, room No 138/139, New Custom House, Mumbai-400001([mzu-dgtps@gov.in](mailto:mzu-dgtps@gov.in));
3. सभी अपर/संयुक्त आयुक्त, एनएस II, जेएनसीएच, न्हावा शेवा /All ADC/JC, NS-II, JNCH, ;
4. सभी उप/सहा. आयुक्त, एनएस II, जेएनसीएच & सहा/उप आयुक्त, ईडीआई न्हावा शेवा /All DCs/ACs, NS-II & AC/DC/EDI, JNCH;
5. सहा/उप आयुक्त, ईडीआई, जेएनसीएच, न्हावा शेवा को अविलंब वैबसाइट में अपलोड करने के लिए/AC/DC, EDI, JNCH, Nhava Sheva, for uploading in JNCH website;
6. कार्यालय प्रति/Office Copy.